

FAQs

Analytics eLearning Launch **March 17, 2026**

Q: What is eLearning Analytics in 1Stop?

A. **eLearning Analytics** is a new tab in the Analytics application on 1Stop that gives administrators visibility into your learners' eLearning scores and performance trends over time, through data that was not previously available. This enhancement gives organizations a clearer, more complete picture of learner progress and cognitive performance over time.

Q: When will eLearning Analytics be available?

The new eLearning Analytics will go live **April 1, 2026**, for all affected 1Stop administrators.

Q: Where do I access eLearning Analytics in 1Stop, and is any setup required?

A. You will see a new **eLearning tab** automatically appear at the top of the Analytics page on April 1, 2026. No configuration or setup is required, making this an easy transition for administrators.

Q: How can eLearning Analytics help my organization?

A. eLearning Analytics enables administrators to track performance trends over time for the **entire organization, specific departments, or individual learners**. You can filter your data by **program and cognitive activity** and review insights through easy-to-read graphs and charts. These insights can help identify areas where learners are struggling and tailor support where it is needed most.

Q: Which programs are affected by the eLearning Analytics update, and which programs will not be impacted?

A. eLearning data will be available in Analytics for the following programs:

- RQI BLS, ALS, PALS Provider based on 2025 AHA/AAP Guidelines
- RQI BLS, ALS, PALS Provider based on 2025 AHA/AAP Guidelines, co-branded with Heart and Stroke Foundation of Canada
- RQI for NRP Essentials Provider
- HeartCode Complete BLS, ACLS, PALS based on 2025 AHA/AAP Guidelines

Q: What time period of eLearning data will be available?

A. eLearning Analytics will show data beginning **January 1, 2026**, aligning with the redesigned curriculum and cognitive assessment activities for the 2025 AHA/AAP Guidelines. This ensures that all displayed results are consistent, standardized, and reflect the updated curriculum.

Q: Who can I contact if I have questions regarding eLearning Analytics?

A. If you have questions about Analytics, or the new eLearning tab, please contact us at RQISupport@RQIPartners.com or visit: <https://rqipartners.com/programs/rqi-resuscitation-quality-improvement/analytics/>.