



An American Heart Association®  
and Laerdal® Program



January 28, 2019

HealthStream and, on behalf of the American Heart Association® (AHA) and Laerdal Medical, RQI Partners are pleased to announce that the Resuscitation Quality Improvement® portfolio of programs is HLC Validated. This includes RQI and HeartCode® Healthcare Provider (and BLS), Advanced Life Support (ACLS, ALS) and Pediatric Life Support (PALS). This means that these AHA and Laerdal Programs, from RQI Partners, are available for delivery through the HealthStream Learning Center, often referred to as the HLC.

As a result of this HLC Validation, authorized users of both HealthStream and the RQI portfolio of programs may gain access to RQI programs through the HLC. Additionally, the learning records generated from use of the RQI programs will be retained on the HLC for ease of access and reference. HealthStream customers will continue to enjoy frontline customer support for all matters related to the HLC and all inquiries related to the RQI programs will be referred on to RQI Partners.

The HLC is available exclusively from HealthStream and the RQI programs are available exclusively from RQI Partners. Please contact your HealthStream representative for purchase inquiries about the HLC and please contact your RQI Partners representative for purchase inquiries about the RQI programs.

To be assured of this HLC Validation, you need only look for this official logo.



Best regards,

Michael M. Collier  
Senior Vice President, Business Development  
HealthStream®

W. Clive Patrickson  
Chief Executive Officer  
RQI Partners, LLC