



## Academy Position on the Resuscitation Quality Improvement Telecommunicator Program

In April 2019, Priority Dispatch and the International Academies of Emergency Dispatch (IAED) joined RQI Partners, a partnership between the American Heart Association and Laerdal Medical, in announcing their shared commitment and mission to help double out-of-hospital cardiac arrest (OHCA) survival by 2028.

We are pleased to reaffirm this important commitment and recognize the path to positively influencing OHCA survival is rooted in implementing research-based protocols and resuscitation education and quality improvement programs to deliver high-quality telephone CPR.

Priority Dispatch and the IAED acknowledge RQI-T, Resuscitation Quality Improvement® Telecommunicator, co-developed by the American Heart Association, Laerdal Medical and the Resuscitation Academy Foundation, as the preferred solution to build and increase competence in rapid recognition of OHCA and initiation of high-quality telephone CPR instructions.

The IAED has participated in a comprehensive review of the RQI-T program. Furthering its resolve to the program's effectiveness, the IAED Board of Certification has accepted the program as meeting **two hours of EMD CDE credit annually** for dispatchers who maintain their American Heart Association RQI for Telecommunicators eCredential. Additionally, RQI Partners and the IAED have collaborated to develop an exclusive program module for Priority Dispatch users.

The shared commitment between Priority Dispatch, the IAED and RQI Partners, the introduction of the RQI-T program, and now the IAED's increased role in program development and certification, are critical steps to help us achieve our 2028 goal.

"Our organizations look forward to continued coordination and collaboration where we combine science-based protocols with dispatcher education, certification, and training to significantly increase the chances of success in improving survival rates," said Jerry Overton, president of the International Academies of Emergency Dispatch.