



A Continuous Quality Improvement Program to help telecommunicators improve survival from cardiac arrest

Survival from Cardiac Arrest Starts with You

Through the power of your voice, YOU are the first responder to a cardiac arrest event. When each minute is a measure of survival, your response can determine if a patient goes home to their family.



It is a big responsibility to manage a PSAP that responds to these types of emergencies. The good news is, you don't have to do this on your own.

There is a single solution – a program based on the guidance and legacy of the Resuscitation Academy and the American Heart Association.

The RQI Telecommunicator Program:

- Prepares the **first** First Responders the same way we prepare EMS and Fire Services in response to cardiac arrest events
- A blue print for action: no time or resources required to build a similar program independently, efforts can begin immediately
- Takes the burden of management and maintenance of this type of program off the PSAP
- Complies fully with the scientific Telephone CPR Guidelines issued by the American Heart Association. **To learn more, visit cpr.heart.org/telephonecpr.**



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RQI Telecommunicator is a low dose, high-frequency, blended learning and quality improvement program designed to help PSAPs improve survival from cardiac arrest.

Online Learning Evidence-based, engaging curriculum delivered as spaced learning for greater retention.

Realistic Practice Simulations based on real life calls with RQI-T coaches, immediate debriefing and continuous measurement.

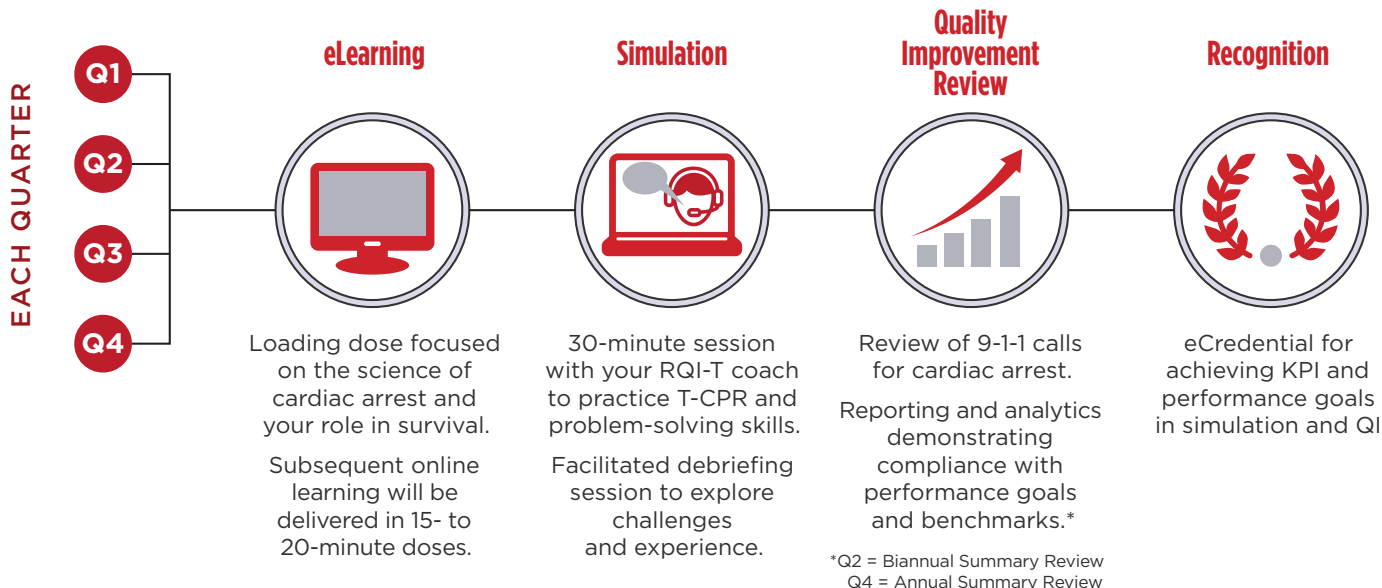
Analytics and Quality Improvement Ongoing learner analytics, and review of 100% of the actual cardiac arrest calls for the PSAP.

Implementation and Support Program guidance and best practice recommendations on a quarterly basis.



To learn more, visit <http://www.resuscitationacademy.org/RQIT/>

Your First Year with RQI Telecommunicator



Ready to Help Save More Lives?

To request more information, visit RQIPartners.com/RQIT



RESUSCITATION ACADEMY PROGRAMS RQI Telecommunicator is one of four programs offered through RQI based on Resuscitation Academy expertise. The others: RQI EMS; RQI EMS Team; and Cardiac Arrest System Assessment. The Resuscitation Academy is a foundation committed to improving cardiac arrest survival rates.

RQI Partners, LLC is a joint venture partnership between the American Heart Association and Laerdal Medical, positioning the organizations to deliver innovative solutions that accelerate the impact of their lifesaving mission. The company blends the Association's leadership in science with Laerdal's expertise in technology and implementation to deliver impactful and innovative resuscitation quality improvement programs.

