



Resuscitation Quality Improvement – Telecommunicator

A competency-based resuscitation credentialing and quality improvement program for Public Safety Telecommunicators



Survival from Cardiac Arrest Starts with You

You are the *first*, first responder to a cardiac arrest event. Immediate, high-quality CPR can be the difference between life and death – the science proves it.

It is a big responsibility to manage an Emergency Communications Center (ECC) that responds to these types of emergencies. The good news is, you don't have to do this on your own.

There is a single solution – a program based on the science and resuscitation education guidelines of the American Heart Association® (AHA). The RQI-T program provides a professional, competency-based, AHA CPR eCredential exclusively for Telecommunicators.



The Need Is Real

Now more than ever, the need for T-CPR is dire and real. **As the first first responders, telecommunicators own the first 600 seconds of an arrest.** How they handle the call can greatly impact a patient's chance of survival.

More than **350,000** people experience out-of-hospital cardiac arrest (OHCA) in the U.S. each year.

Across the country, only **10.8%** of those victims leave the hospital alive.

To learn more, visit RQIPartners.com/RQIT

The Resuscitation Quality Improvement (RQI) Telecommunicator Program is the performance improvement program from AHA that delivers quarterly training to support mastery of high-quality CPR skills.



Foundation of Knowledge

Cognitive learning program that is delivered online, and is based upon the American Heart Association's evidenced based-guidelines, and focusing on the core resuscitation competencies of telecommunicators



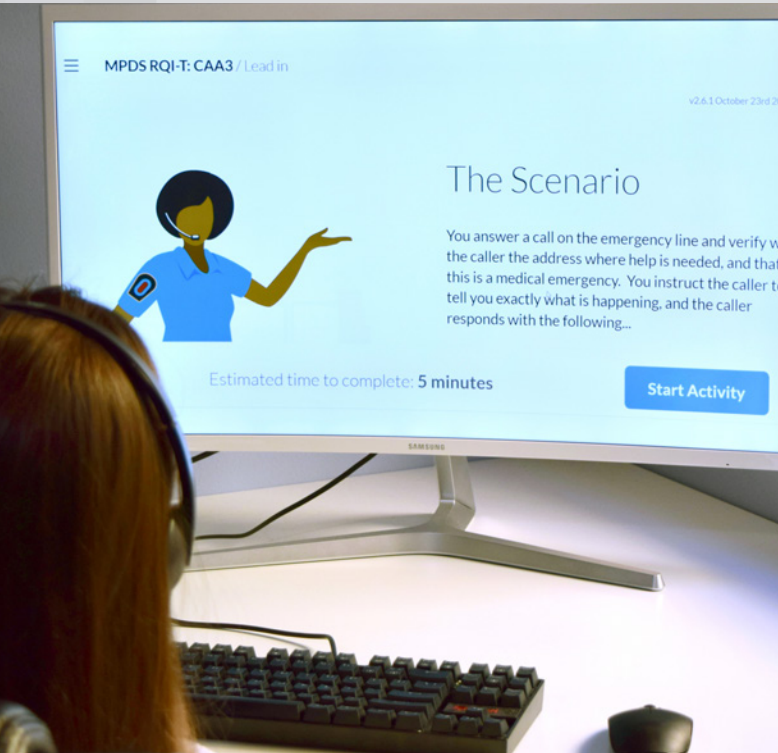
Quarterly Skills Practice

Delivering learning and skills practice quarterly – rather than on a traditional two-year training cycle – mitigates skills decay, which translates into saving more lives.



AHA RQI for Telecommunicators eCredential

Compliance with core skills and cognitive knowledge activities will result in active AHA eCredential status. This status updates quarterly with successful completion of all assigned activities.



With RQI-T, you'll also get:

Cardiac Arrest Case Review Data driven communications centers are able to measure trends in patient care and use that information to improve performance.

Analytics by FirstWatch The program includes ongoing analytics, provided by our partners at FirstWatch, to assess progress toward performance goals and benchmarks.

Scheduling All simulation sessions are scheduled easily using RQI's online booking software.

Administrative Reports You'll receive timely, clear QI reporting and documentation on learner progress, which helps set accurate priorities for ongoing resuscitation quality improvement.

Quarterly Resuscitation Quality Consultation Each quarter you will meet with your RQI quality manager to review performance data and develop strategies to improve patient care and survival.



An American Heart Association®
and Laerdal Program



RESUSCITATION ACADEMY PROGRAMS

RQI Telecommunicator is one of four programs offered through RQI based on Resuscitation Academy expertise. The others: RQI EMS; RQI EMS Team; and Cardiac Arrest System Assessment. The Resuscitation Academy is a foundation committed to improving cardiac arrest survival rates.

RQI Partners, LLC is a joint venture partnership between the American Heart Association and Laerdal Medical, positioning the organizations to deliver innovative solutions that accelerate the impact of their lifesaving mission. The company blends the Association's leadership in science with Laerdal's expertise in technology and implementation to deliver impactful and innovative resuscitation quality improvement programs.



Ready to Help Save More Lives?
To request more information, visit [RQIPartners.com/RQIT](https://www.RQIPartners.com/RQIT)